# Tung X. Bui

Matson Navigation Company Chair of Global Business Professor, Department of Information Technology Management Faculty Director, Executive MBA Programs, Vietnam Chair, Hawaii International Conference on System Sciences (hicss.org) Director, PRIISM Pacific Research Institute for IS Management Director, APEC Study Center University of Hawaii Shidler College of Business, Honolulu HI 96822 USA

Senior Research Affiliate, BASC, Haas School of Business, UC Berkeley

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Google Scholar (4/10/24): Citations: 7,075 h-index: 42 | i10-index: 84



#### I. PERSONAL DATA

1. Education

Doctor of Philosophy, Information Systems / Economics Stern, New York University

Doctor of Political Sciences (Dr.rer.pol.) University of Fribourg, Switzerland Faculty of Economics and Social Sciences *Managerial Economics* (magna cum laude)

M.A., Econometrics/Management (Lic.rer.pol.) University of Fribourg, Switzerland Faculty of Economics and Social Sciences *Managerial Economics (*magna cum laude)

#### 2. Chronology of Professional History

2020-	Senior Research Affiliate, APEC Study Center Haas School of Business, UC Berkeley / Dept of Political Science
2014-2022	Chair, Department of Information Technology Management, Shidler College of Business
2014-	Chair of the Hawaii International Conference on Systems Sciences (55 years in existence) <u>https://hicss.hawaii.edu/</u>
2001-	Advisory Board, Journal of Electronic Commerce Research, http://www.jecr.org

1998-	Departmental Editor, Springer Group Decision and Negotiation https://www.springer.com/journal/10726/editors	
2011-	Visiting Professor, Faculty of Information Management, Knowledge Systems and Process Engineering, University of Erlangen-Nuremberg, Germany (International Programs)	
2008-	CEO/Faculty Director, UH Executive MBA, Vietnam (VEMBA) (Hanoi and HCM City (Saigon)).	
2006-09	Graduate Chair and Director of PhD Program Shidler College of Business, University of Hawaii.	
2005	Visiting Professor, City University of Hong Kong and (sabbatical leave).	
2005-	Board Member, Vietnamese-American Chamber of Commerce of Hawaii, Dept of Business, Economic Development and Tourism, State of Hawaii.	
2004	Visiting Professor, Technology University of Aachen, Department of Operations Research and Logistics (sabbatical leave)	
	Visiting Professor, Hong Kong University of Science and Technology (sabbatical leave)	
2000-	Director, APEC (Asia Pacific Economic Cooperation) Study Center (with Dr. David McClain, President of UH System as co- director 2000-2003)	
1997-	Matson Navigation Company Endowed Chair of Global Business, Shidler College of Business	
1996-	Professor of Information Technology Management (with tenure 1990), United States Naval Postgraduate School, Monterey, Calif. (with security clearance)	
1996	Visiting Professor of MIS University of Quebec, Montreal [one semester]	
1993-96	Associate Professor & Chair of Faculty Recruitment The University of Science and Technology School of Management Clear Water Bay, Hong Kong	
1995-	Consortium Director, PRIISM	

	(Pacific Research Institute for Research in Information Systems Management), Honolulu
1994-95	Special Advisor to the Minister, Ministry of Education and Training, Vietnam (Dr. Quan H. Tran)
1989-1993	Academic Associate <sub>(</sub> area chair), Information Technology Management Curriculum, Professor U.S. Naval Postgraduate School, Monterey, California
1987-89	Vice-Director, Institute for Automation and Operations Research
1987-89	Chair Professor of Management and Management Information Systems, Faculty of Economics and Social Sciences, University of Fribourg, Switzerland (joint appointment with NPS) and
1989-93	Visiting Chair Professor of Management Information Systems and Organization, Ecoles des Hautes Etudes Commerciales (HEC), University of Lausanne, Switzerland [joint appointment]
1984-86	Assistant Professor of MIS U.S. Naval Postgraduate School, Monterey, California
1983-84	Adjunct Assistant Professor of Computers and Information Systems, New York University Stern School of Business Administration
1981-84	Associate Researcher Swiss National Foundation for Scientific Research

## 2. Scholarships/Fellowships/Awards

2021 Kaizen Award, Shidler College of Business, University of Hawaii,

2019 INFORMS GDN Lifetime Research Achievement Award,

2015 Kaizen Award, Shidler College of Business, University of Hawaii

2014 Leadership and Speaker Award, Service Research & Innovation Institute (SRII) *2012* Honorary Professor, University of Hue, Vietnam.

2011 Kaizen Award, Shidler College of Business, University of Hawaii,

2009 Kaizen Award, Shidler College of Business, University of Hawaii, May 2009

2008 US Dept of Labor Scientific Appreciation

2007 Kaizen Award, Shidler College of Business, University of Hawaii, May 2007

2006 Association of Information Systems (AIS), PACIS-2006 Appreciation Award for Outstanding Service to the Information Systems Community.

2003 U.S. Department of Commerce SBA Small Business Research Advocate of the Year (Hawaii) and Western Region of U.S.

*2001* Citibank and Hawaii Business Magazine Targeted Industries Growth Report *(*TIGR)

2000 Best research report on "E-commerce Trends in Hawaii Edition"

2000 Kaizen Award, College of Business, University of Hawaii, May 2000

*2000* Best research paper award, Western Decision Sciences Institute, April.

1996 Outstanding research recognition award, U.S. Naval Postgraduate School, Monterey

*1996* Best research paper award, *31*<sup>st</sup> Hawaii International Conference on System Sciences

1994 Best performing teaching faculty award, Dept of Information Systems Management, Hong Kong University of Science and Technology

1989-1990, U.S. Naval Postgraduate School, Superintendent's Award

1982–1984 Swiss National Foundation for Scientific

Research, Associate Researcher Fellowship,

*1982–1984* Swiss National Foundation for Scientific Research, Postdoctoral Fellowship

#### 4. Editorial Positions

Journal department editor, INFORMS Group Decision and Negotiation

Journal America Editor, Journal of Decision Systems

Senior Editor:

- the Journal of International Technology Theory and Applications
- International Journal of Electronic Business.
- Journal of Electronic Commerce Research

#### Associate Editor:

- Journal of Electronic Commerce Research,
- Journal of AIS Association of Information Systems,

Former Associate Editor:

- Journal of Management Information Systems (2000-2002)
- Databases (1996-1999)
- Communications of the AIS (1998-2006)

#### 5. Academic Concentrations and Research Interests

- a. Electronic commerce, global business and decision support, negotiation and emergency response
- b. Information policy and national information infrastructure
- c. Implementation of Information Systems in large organizations (private and public; national and MNC)
- d. Diffusion and adoption of information technology in developing countries, in the Pacific Rim
- e. Design of Distributed Knowledge Bases for Organizational Decision-Making
- f. Cyber-security
- g. Quality Assurance in Project Management

6. Languages English: fluent French: fluent German: working knowledge Spanish: working knowledge Vietnamese: mother tongue

# II. RESEARCH

1.	Funded	Proi	ects:	25	totaling	\$6,959,000
	Iunucu	110		~ 5	totamp	<i>\$0,333,000</i>

Academic Year 19	87, Quarter 1:		
Title:	Cost Analysis for Aircraft System Test and Evaluation		
Sponsor:	NAVAIR; Cost Analysis Division, \$30,000		
Academic Year 19	93, Quarter 2:		
Title:	Case Studies Series on Effective Use of Information		
	Technology in the Department of Defense		
Sponsor:	Director, Office of Defense Information, \$155,000		
Academic Year 19	94, Quarter 1:		
Title:	Designing a Distributed Decision Support System for		
	Optimizing the Utilization of Military Satellite		
	Communications Systems		
Sponsor:	SPACECOM, <i>\$80,000</i>		
Academic Year 19	94-96:		
Title:	Collaborative Multimedia Crisis Management Support		
	Systems		
Sponsor:	Hong Kong Government, Earmarked Competitive Grant, \$48,000		
-	PI: Bui, Associate Investigators: Tam, Au		
Academic Year 19	93-96:		
Title:	An Action-Resource Argumentation Language for Software		
	Development		
Sponsor:	Swiss National Science Foundation, No. 1214-039627.93, \$150,000;		
	Credit Suisse, \$20,000; IS Vaud, \$20,000		
	PI: Claude Stricker, Silvio Munari, Tung Bui		
Academic Year 19	95-96:		
Title:	Group Decision and Negotiation Support Systems for in		
	Multicultural Negotiation		
Sponsor:	Canada Council for Research in Social Sciences, \$150,000		
1	PI: Gregory Kersten, Associate Investigators: Bui, Cray		
Academic Year 19	96:		
Titlo	Executive Information Systems and Decision Support for		

Title:	Executive Information Systems and Decision Support for
	DoD Healthcare Management
Sponsor:	Office Secretary of Defense (Health Affairs); \$250,000
	PI: Joseph San Miguel, Tung Bui, Doyle

# Academic Year 1997:

Title: Sponsor:	An Electronic Market Architecture for Competitive Bidding using Intelligent Software Agents. Institute for Joint Warfare Analysis; \$30,000 PI: Tung Bui
Academic Year 1	997:
Title:	Information Technology, Organization Learning, and the "Open" Organization
Sponsor:	Canada NSF, Social Science Division; <i>\$300,000</i> PI: Jacques Ajenstat, Hodges, Plasent, Lamoureux,, Bui
Academic Year 1	997:
Title:	Scenario Management in an Intercultural Setting
Sponsor:	Hong Kong Research Council; \$10,000 PI: Pai-chun Ma, Bui and Kersten
Academic Year 1	9981999:
Title:	Workflow Modeling for the Virtual Information Center
Sponsors:	SAIC, <i>\$42,000,</i>
	PI: Bui
Academic Year 2	001-2002:
Title:	Development of E-Commerce Training for APEC Developing
	Economies
Sponsors:	APEC
	Co-PI: Bui and NECTEC of Thailand (US\$142,000)
Academic Year 2	002:
Title:	Strategic Issue of Technology in Promoting E-tourism in
	Economies in Transition
Sponsors:	CIBER
	PI: Bui (US\$6,000)
Academic Year 2	003-06:
Title:	Strengthening Educational Capacity in Vietnam
	(language training and others);
	\$1.6 million
	Sponsor: Atlantic Philanthropies
	PI: Tung Bui (Co-PI: Thom Hudson)
Academic Year 2	004:
Title:	A business plan for Learning Resource Centers - The
	University of Hue
<u>Cu cu cor</u>	\$40,000
Sponsor:	Atlantic Philanthropies

# PI: Tung Bui

Academic Yea	
Title:	Shaping Online Libraries of the Future \$150,000
Sponsor:	Atlantic Philanthropies
•	PI: Tung Bui
Academic Yea	Ar 2006-2007:
litle:	Designing Crisis Management System: A template-based
	workflow system \$13,000
Sponsor:	Shidler College of Business
	PI: Tung Bui
Academic Yea	Ars 2006-2009:
Title:	Sustainability of Learning Resource Centers \$3,750,000
Sponsor:	Atlantic Philanthropies
•	PI: Tung Bui
Academic Yea	Ar 2008-2010:
Title:	Knowledge management in state-owned-enterprise \$54,000
Sponsor:	Vietnam SEAMEO
	PI: Tung Bui and Hoang Do
Academic Yea	ar 2009-2010:
Title:	Social Prediction (with City University of Hong Kong) \$6,000
Sponsor:	City University of Hong Kong
	PI: Chris Wagner and Tung Bui
Academic Yea	
Title:	The future of the library in Vietnam in the Digital Economy \$15,000
Sponsor:	Atlantic Philanthropies / Thai Nguyen University
	PI: Tung Bui
Academic Yea	
Title:	Facilitation of Entry of Emergency Personnel and Goods and
	equipment in times of crisis \$42,000
Sponsor:	USAID / APEC / Pacific Disaster Center
	PI: Tung Bui
Academic Yea	
Title:	e-Health and mobile computing

Sponsor:	University of Nuremberg, Germany
	PI: Freimut Bodendorf

#### Academic Year 2015-2016:

Title:	Facilitation of Entry of Emergency Personnel and Goods and equipment in times of crisis (follow-up study)
	\$18,000
Sponsor:	USAID / APEC / Pacific Disaster Center PI: Tung Bui

#### Academic Year 2016-2017:

Title:	Strategy for recruiting international students \$50,000
Sponsor:	Vice Chancellor of Academic Affairs
	PI: Tung Bui

#### Academic Year 2017-2019:

Title:	Research and training in Quantum Computing \$50,000
Sponsor:	IBM Vice President office of University Relations
	PI: Tung Bui (HICSS)

#### Academic Year 2018

Title:	Decision Analytics
	\$20,000
Sponsor:	Microsoft
	PI: Tung Bui (HICSS)

#### Academic Year 2018-2919

Title:	Training Programs in Cybersecurity and cyber threats $\$18,000$
Sponsor:	NSA/ NPS
	PI: Tung Bui (HICSS)

#### 2. Publications

#### - Books (13 totals):

Bui, T., and Vo Quynh H., (2024) <u>The Making of Little Saigon: Narratives of Nostalgia, (Dis)enchantments and Aspirations</u>, Hamilton Books (Rowman & Littlechild), co-authored with Quynh H. Vo, 2024, ISBN\_978-0761874287

<u>Information Systems Management in Practice</u>, co-authored with Barbara McNurlan and Ralph Sprague Jr., Prentice Hall, *s*<sup>th</sup> Edition, 2009 <u>China's economic powerhouse (2002)</u>, editors with David Yang, Wayne Jones and Joanna Li, *2002*, Palgrave Publisher, London

Bui, Sebastian, Ina M., Jones, Wayne, Naklada, Saisamorn. (2001), *E*-Commerce Readiness in East Asian APEC Economies - A Precursor to Determine HRD Requirements and Capacity Building. PRIISM, APEC Project TEL01/2001. ISBN 981-04-8362-7. 2003

<u>Executive Planning with BASIC</u>, Sybex, Berkeley, 197 pages, 1982. (sold more than 30,000 copies)
This book is also available in the following languages: French: <u>Le BASIC pour l'entreprise</u>, 2d Edition, Sybex, Paris, 1982
German: <u>Planen und Entscheiden mit BASIC</u>, Sybex, Duesseldorf
Danish: Bergen, 1983
Japanese: Tokyo, 1983.
Spanish: <u>Planejamento Executivo com BASIC</u>, Livros Tecnicos E Cientificos Editora S.A., Madrid, 1986.
<u>Planen und Entscheiden mit dem Sharp PC-1500</u>, Sybex, Duesseldorf, 214 pages, 1984 (with Klein).

<u>Essais d'optimisation dimensionnelle et structurelle de</u> <u>l'entreprise</u>, Settler-Diss, Fribourg, Switzerland, 1979.

<u>Fribourg, Un Débat sur le Futur</u>, Fribourg University Press, 181 pages, (with Pasquier, Giovannini, Girod, and Wuillemin), 1979.

#### – <u>Research Monographs</u>:

- Bui (Editor), Proceedings of the Hawaii International Conference on Systems Sciences, 2024, 7,217 pages, ScholarSpace, ISBN
- Bui (Editor), Proceedings of the Hawaii International Conference on Systems Sciences, 2023, 6,912 pages, ScholarSpace, ISBN
- Bui (Editor), Proceedings of the Hawaii International Conference on Systems Sciences, 2022, 7,803 pages, ScholarSpace, ISBN
- Bui (Editor), Proceedings of the Hawaii International Conference on Systems Sciences, 2021, 6,680 pages, ScholarSpace, ISBN

- Bui (Editor), Proceedings of the Hawaii International Conference on Systems Sciences, 2020, 6,850 pages, ScholarSpace, ISBN
- Bui (Editor), Proceedings of the Hawaii International Conference on Systems Sciences, 2019, 8,105 pages, ScholarSpace, ISBN
- Bui (Editor), Proceedings of the Hawaii International Conference on Systems Sciences, 2018, 5980 pages, ScholarSpace, ISBN
- Bui and Sprague R.( Editors), Proceedings of the Hawaii International Conference on Systems Sciences, 2017 (6765 pages). IEEE.
- Bui and Sprague (Editors), Proceedings of the Hawaii International Conference on Systems Sciences, 2016 (5,300 pages), IEEE
- Bui and Sprague Jr. (Editors), Proceedings of the Hawaii International Conference on Systems Sciences, 2015 (5700 pages, IEEE.
- Bui, Sebastian, "Emergency Response Travel Facilitation for Personnel, Goods and Equipment in Times of Crises", Monograph, APEC, Singapore, 2014 (85 pages).
- Bui, Dolk D., Gachet A, Sebastian HJ, "Virtual Environments for Computational and Analytical Modeling: A Telemedicine Application", book chapter, in "Modeling for Decision Support in Network-based Services", Dolk and Granat, Springer, 2012, pp. 169-195.
- Bui, Dolk and Sebastian, "Virtual Environments for Advanced Modeling", Co-Editors, <u>Proceedings of 4<sup>th</sup> International Workshop on Modeling"</u>(150 pages), IFIP, WG 7.6, 2004.
- Bui, Zroka et al., "Decision Support Systems in the Uncertainty of the Internet Age", Co-Editors, <u>Proceedings of the Seventh International</u> <u>Conference on Decision Support Systems", Published by the Krawkow</u> <u>University Press</u>, 2003 (457 pages).
- Bui, Sebastian, Ina M., Jones, Wayne, Naklada, Saisamorn. *E-Commerce Readiness in East Asian APEC Economies A Precursor to Determine HRD Requirements and Capacity Building.* PRIISM, APEC Project TEL01/2001. ISBN 981-04-8362-7. 2003
- Bui, Sebastian, and Jones, "Hawaii Vision 2020", PRIISM, 2002, Honolulu.
- Bui, "Decision Support Systems", Editor, <u>Proceedings of the Third</u> <u>International Conference on Decision Support Systems"</u>, <u>Published by</u> <u>the HKUST/International Society of Decision Support Systems</u>, 1995 (two volumes, 683 pages).

- Bui, "Co-oP, A Group Decision Support System for Cooperative Group, Decision Making", <u>Lecture Notes in Computer Sciences</u>, Springer Verlag, New York, 1987, 250 pages (edited by G. Goos and J. Hartmanis).
- Bui and Pasquier, <u>The Demands of Butter and Margarine in Switzerland: An</u> <u>Econometric Investigation</u>, two consecutive studies, 1978, 1980, 120 pages, report, Research Monograph, Swiss Association of Milk Producers Ministry of Agriculture, Bern, Switzerland.
- Bui, "E-Commerce Trends in Hawaii", <u>College of Business Administration</u>, First Edition, June 2000, University of Hawaii, 62 pages.

## - Research Monographs:

- Bui and Sebastian, I., Facilitation of Entry of Emergency Personnel and Goods and equipment in times of crisis: A Survey And Policy Recommendations, APEC Publications, 2014, Singapore.
- Bui and Jarke, M. "Roadmap for the future of electronic Business, 2010 Proceedings of the International Conference on Electronic Commerce", ACM Publications, New York, 2010.

Bui, Sebastian, and Jones, "Hawaii - Vision 2020", PRIISM, 2002, Honolulu.

# - Book Chapters:

- Bui, T. (2024), Beyond Bamboo Diplomacy: Unpacking Vietnam's Ascent as a Regional Middle Power in Aggarwal, The Oxford Handbook of Geoeconomics and Economic Statecraft (Eds. Vinod Aggarwal and Tai Ming Cheung), Oxford University Press.
- Bui, T. (2023). Vietnamese Geoeconomics in a Polarized Global Economy: Understanding Bamboo Diplomacy and Its Viability. In: Aggarwal, V.K., Kenney, M.A.T. (eds) <u>Great Power Competition and Middle Power</u> <u>Strategies. The Political Economy of the Asia Pacific.</u> Springer, Cham. https://doi.org/10.1007/978-3-031-38024-2\_8
- Bui, T., Le, Q.V., Nguyen, J. (2023). Reshaping the World's Supply Chain? A Case Study of Vietnam's PAN Group Adopting the Circular Economy Concept. In: Arte, P., Wang, Y., Dowie, C., Elo, M., Laasonen, S. (eds) <u>Sustainable</u> <u>International Business</u>. Contributions to Management Science. Springer, Cham. https://doi.org/10.1007/978-3-031-43785-4\_4
- Nguyen, Tien, & Bui T. (2021), Recent trends in Systems-of-Systems design, modeling, simulation and analysis for complex systems, gaming and

decision support", "Book Chapter (1) in <u>Systems-of-Systems</u> Tien Nguyen (editor), IntechOpen.

- Nguyen TM, Freeze T, Bui TX, Guillen A. (2020) Multi-criteria decision theory for enterprise architecture risk assessment: theory, modeling and results. In: Proc. SPIE 11422, Sensors and Systems for Space Applications. Vol. XIII. 2020. p. 114220. DOI: 10.1117/12.2559317
- War-gaming applications for achieving optimum acquisition of future space systems" (2018), Tien Nguyen, Tung Bui, Marc Guillen, Matsunaga, "Book Chapter (14) in <u>Simulation and Gaming</u> Dragan Cvetković, IntechOpen, London, UK: INTECH-Open Science-Open Minds; 2018. DOI: 10.5772/intechopen.69391 28.
- Nguyen TM, Tran HT, Guillen AT, Bui TX, Matsunaga SS. Acquisition war-gaming technique for acquiring future complex systems: Modeling and simulation results for cost plus incentive fee contract. Journal of Mathematics, MDPI -Publisher of Open Access Journals. 2018;6(3):1-29. DOI: 10.3390/math6030043. Available from: www.mdpi.com/journal/mathematics 29.
- "Do something now: Lessons learned from a citizen-led water-piped system of the CoNhue Commune in Vietnam", Bui, Nguyen and Nguyen, Book Chapter, Gayness and Pratt (editors), <u>Case studies of self-governance</u>, 2016.
- "Beyond Rationality: Information Design for Supporting Emergent Groups in Emergency Response", Bui and Sebastian, I., in *Supporting Real-time Decision Making* <u>Annals of Information Systems</u>, (Burnstein, Brezillon and Zaslavsky, Editors, Springer, 2010.
- "Decision Science for Information Technology Management", Port, D. and Bui, <u>Handbook of Technology Management</u>, (Bidgoli, Editor), 2009
- "Decision Support for Sustainable Development: An Overview", <u>Decision</u> <u>Support for Sustainable Development</u>, (Kersten, Yeh, Eds.), Book Chapter, Springer, 1999.
- "Decision Support and Internet Commerce", <u>Handbook on Electronic</u> <u>Commerce</u>, with R. Blanning (Shaw, Blanning, Strader and Whinston, Eds.), Book Chapter, Springer, July 1999, 700p.
- "Designing and Implementing DSS with System Dynamics: Lessons Learned from Modeling a Global System of Mobile Communication Market", <u>Recent Advances in DSS Research</u>, with C. Lobbecke (Pomerol, Ed.), Book Chapter, London, 1996.

- "A Neural-Network Based Behavioral Theory of Tank Commanders", <u>Neural</u> <u>Network Research for Military Applications</u>, (Jules Borack, Ed.), Book Chapter, NPRDC, San Diego, 1993.
- "Designing Multiple Criteria Negotiation Support Systems: Framework and Issues", Book Chapter, <u>Multiple Criteria Decision Making: Expand and</u> <u>Enrich the Domains of Thinking and Applications</u> (Tzeng et al, Eds), Springer Verlag, December 1993.
- "Cost-Effectiveness Modeling for a Decision Support System in Computer Security" (with Sivasankaran), <u>Book Chapter</u>, in Turn, <u>Advances in Computer System Security</u>, Artec House, Inc., Norwood, MA, Vol. 3, 1988, pp. 63-75.
- "Micro-Mainframe Link in Group Decision Support Systems", (with Jarke and Jelassi), <u>Book Chapter</u>, in Jarke, <u>Managers, Micros and</u> <u>Mainframes</u>, John Wiley and Sons, 1986, Chapter 14, pp. 205-218.

# - Refereed Academic Journal Articles:

- Sankaran, S, Sankaran, Kris, Bui, T (2023) Student satisfaction with R vs. Excel in Data Mining and Business Analytics: A Herzberg's motivation-hygiene theory perspective. <u>Decision Sciences</u>. 1-15.
- Eric K. Clemons, Maximilian Schreieck, Helmut Krcmar & Tung Bui (2022), Social Welfare Computing and the Management and Regulation of New Online Business Models, <u>Electronic Markets</u>, 32(2) 411-414. march 25 2022
- Luo, M., Chea S., Bui, T., (2020) "E-Marketing Mix: New 4P for Customer Experience Management" Journal of Electronic Commerce Research, , 2020
- Bui, "Thirty Years of Research on Negotiation Support Systems: An Agenda for Future Research", <u>Group Decision and Negotiation</u>, 2018
- Tien Nguyen, Hung Tran, Tung Bui, Marc Guillen, "Acquisition War-Gaming Technique for Acquiring Future Complex Systems: Modeling and Simulation Results for Cost Plus Incentive Fee Contract" in <u>Mathematics</u> (6,43), 2017
- Ondrus J., Bui, T. and Pigneur, Y., "A Foresight Support System Using MCDM Methods", <u>Group Decision and Negotiation</u>, 2015.
- Bui and H-J Sebastian and Hempsch, "Solving the order promising impasse using multi-decision analysis and negotiation", *Logistics Research*, Vol. 6, 1, March 2013, pp. 25-41.

- Amblee N. and Bui, T., "Harnessing the Influence of Social Proof in Online Shopping: The Effect of Electronic Word of Mouth on Sales of Digital Microproducts", International Journal of Electronic Commerce, Winter 2011-12, Vol 16, Number 2
- Phuaphanthong T, Bui, T and Kerotho S., "Collaboration in inter-organizational systems development: Lessons learned from e-government project for trade and transport facilitation", *International Journal of Electronic Government Research*, 2011.
- Port and Bui, "Simulating mixed agile and plan-based requirements prioritization strategies: Proof-of-concept and practical implications", <u>European Journal of Information Systems</u>, August 2009.
- Bui and Sankaran, "E-disclosure of financial information and the capacity to borrow", <u>Accounting and Financial Studies</u>, Vol. 13, No. 1, 2009.
- Amblee and Bui, "The Three Faces of E-Word of Mouth: Their Impacts on digital Microproducts", <u>Journal of Marketing</u> (forthcoming)
- Amblee and Bui, "Can Brand Reputation Help Improve the Odds of Being Reviewed Online", <u>International Journal of Electronic Commerce</u>, 2008, Vol 12, No. 3.
- Chau P., Bui, T., "Valuation of Information Technology" (Eds), <u>Decision Support</u> <u>Systems</u>, November 2008.
- Sankaran and Bui, "A Prescriptive Organizational Model for Transitional Negotiations", <u>Group Decision and Negotiation</u>, July 2007.
- Bui, Gachet and Sebastian, "Negotiation Web Services for Electronic Markets", <u>Group Decision and Negotiation, December 2006</u>
- Bui T. S., Le, T. and Jones, "E-tourism in Economies in Transition A case study of e-marketing of international hotels in HCM City", <u>Thunderbird International Business Review</u>, May 2006).
- Bui, Sankaran, "Relationship between student characteristics and ethics: Implications for Educators", Journal of Instructional Psychology, 2005.
- Bui T., S. Sankaran, and Ina Sebastian "A Framework for Measuring National E-Readiness", <u>International Journal of Electronic Business</u>, Vol. 1., No. 1, 2003.
- Sankaran S. and T. Bui "Relationship between student Characteristics and Ethics: Implications for Educators ", <u>Journal of Instructional</u> <u>Psychology</u>, Vol 30, September 2003

- Sankaran S. and T. Bui "Ethical Attitudes among business majors: An empirical study", Journal of American Academy of Business, 2003
- Yan Yonghe, Yen Jerome, Tung Bui, " A multi-agent-based negotiation support system for distributed transmission cost allocation", <u>International Journal of Intelligent Systems in Accounting, Finance</u> <u>and Management</u>, Vol. 10, Issue 3, pp. 187-200, 2002.
- Sankaran S. and T. Bui "Impact of learning strategies and motivation on performance: a study in web-based instruction", <u>Journal of</u> <u>Instructional Psychology</u>, Vol 28, September 2001
- Bui, T., J. Yen, J. Hu and S. Sankaran, "A multi-attribute negotiation support system with market signaling for electronic markets", <u>Group Decision</u> <u>and Negotiation</u>, 2001
- Ramesh B. and T. Bui, "Data Mining and Genetic Programming", <u>Communications of the AIS</u>, April 2001.
- Bui T. and S. Sankaran, "Design consideration for a virtual information center for humanitarian assistance/disaster relief using workflow modeling", <u>Decision Support Systems</u>, 2001
- Sankaran S. and T. Bui "Effect of Student Attitude to Course Format on Learning Performance: An Empirical Study in Web vs. Lecture Instruction", Journal of Instructional Psychology, Vol 27, March 2000
- Bui, T. Cho, S.C, S. Sankaran and M. Sovereign "A Framework for Designing a Global Information Network for Multinational Humanitarian Assistance/Disaster Relief", <u>Information Systems Frontiers</u>, 1:4, pp. 427-442, 2000
- Bui, "Building Agent-based Corporate Information Systems: An Application to Telemedicine", <u>European Journal of Operations Research</u>, April 2000
- Sankaran and Bui, "Effectiveness of Web-based Instruction for ESL Students: An Empirical Study with Focus on gender, Ethnicity and Instructional Media", Journal of Information Systems Education, Vol. 10, No. 2, Fall 1999. (nominee for outstanding paper)
- Yen, J. and T. Bui, "The Negotiable Alternatives Identifier for Group Negotiation Support", <u>Applied Mathematics and Computation</u>, Vol. 104, 1999.
- Jarke, M., Bui, T. and J.M. Carroll "Scenario Management: An Interdisciplinary Approach", <u>Requirements Engineering Journal</u>, Vol. 3, Number 3 & 4, 1998

- Bui, T. and Y. Pigneur "Decision Support Technologies for Complex and Open Organizations", <u>Decision Support Systems</u>, Vol. 25, No. 3, April 1998
- Bui, T. and J-T Lee "An Agent-based Framework for Building DSS", <u>Decision</u> <u>Support Systems</u>, Vol. 25, No. 3, April 1998
- Mak, H-Y, Mallard, A.P., Bui, T. and Au, "Crisis Management Support Systems using Workflow", <u>Decision Support Systems</u>, Vol. 25, No. 3, April 1998
- Mak, B and T. Bui, "Neural Networks for Knowledge Synthesis: A Case of New Product Entry Timing", <u>Heuristics</u>, Vol. 10, No. 2, Winter 1997/Spring 1998.
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- Rivera, Andrea, Bui, T., "A Design Thinking Approach to Responsible Crisis Communication: Using Technology to Meet the Information Needs of the People', TREO, International Conference on Information Systems, Hyderabad, India, 2023
- Bui, T. and Loc Q. Lam, "I am what I am: Convergence Behaviors on Online Discussion about the Safety of COVID-10 Vaccines" Proceedings of the 55th Hawaii International Conference on System Sciences (HICSS), Maui, HI, 2022.
- Nguyen T., Bui, T., Freeze T. and Guillen, A. "Enterprise Architecture Risk Assessment Using Multi-Criteria Decision Theory and Preliminary Results, SPIE Defense Commercial Sensing, Sensors and Systems for Space Applications, Decision Support Framework and Tools for Supporting Future Space Systems, Development and Acquisition, Anaheim, April 2020
- Do, H., Sankaran, S., Bui, T., "Impact of Value Propositions and Social Influences on Coupon Sales in B<sub>2</sub>C Moderated by Product Video and Daily Views, *Proceedings of 49th Western Decision Sciences Institute WDSI-2020*
- Andrea Zasada and Bui, "More Than Meets the Eye: A Case Study on the Role of IT Affordances in Supporting Compliance" *Proceedings of the Americas Conference on Information Systems*, New Orleans, August 2018.
- Siva Sankaran and Bui "Measuring the Impact of an MBA program on student entrepreneurial orientation", Proceedings of the 47<sup>th</sup> Western Decision Sciences Institute Annual Conference, March (231, 2018).
- Subba and Bui, "Online Convergence Behavior, Social Media Communications and Crisis Response: An Empirical Study of the 2015 Nepal Earthquake Police Twitter Project" Proceedings of the 50<sup>th</sup> Hawaii International Conference on System Sciences (HICSS), Kona, HI, 2017.
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- Sebastian I. and Bui, "Influence of IS Affordances on Work Practices in Healthcare: A Relational Coordination Approach", International Conference on Information Systems (ICIS), December 2012, Orlando, FL.
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- Sankaran and Bui, "A Web-Based Correctional Telemedicine System with Distributed Expertise", <u>33rd Hawaii International Conference in</u> <u>System Sciences</u>, January 2000
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- Lee and Bui, "A template-based methodology for disaster mnagement information systems", <u>33rd Hawaii International Conference in System</u> <u>Sciences</u>, January 2000
- Sankaran and Bui, "Effectiveness of Web-based instruction for ESL students in business: an empirical study with focus on gender, ethnicity and instructional media", <u>Proceedings of the Information Systems</u> <u>Education Conference (ISECON)</u>, October 14-17, 1999, Chicago, Ill
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- Loebbecke C. and Bui, "Designing and Implementing DSS with System Dynamics: Lessons Learned from Modeling a Global System of Mobile Communications (GSM)", IFIP Proceedings, London, July 1996
- Loebbecke C. and Bui, "Demand Factors of the GSM Market: A Comparative Study of Germany, Hong Kong and Vietnam", <u>Proceedings of the 11<sup>th</sup></u> <u>Biennial Conference on Telecommunications</u>, Seville, June 1996
- Bui, "Distance Learning and the Internet: Some Experiences and Lessons Learned, <u>VTIC Proceedings</u>, Washington D.C., July 1996
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- Bui, Higa, Sivasankaran and Yen, "Beyond Telecommuting: Organizational Suitability of Different Modes of Telework", <u>29th Hawaii International</u> <u>Conference in System Sciences</u>, January 1996
- Yen, Lee and Bui, "An Intelligent Clearinghouse: Electronic Marketplace with Computer-Mediated Negotiation Support ", <u>29th Hawaii International</u> <u>Conference in System Sciences</u>, January <u>1996</u>

- Bui, "Distance Learning on the Internet: Lessons Learned", <u>International</u> <u>Conference of National Information Infrastructure for Social and</u> <u>Economic Development in Asis</u>, Bangkok, November 1995
- Jeusfeld and Bui, "Interoperable Decision Support System Components on the Internet", <u>5th Workshop on Information Technology and Systems</u>, December 1995.
- Bui, "Information Technology Deployment in Vietnam: National Policy and Role of International Investors", <u>1995 Pan Pacific Conference on</u> <u>Information Systems</u>, Singapore, June-July <u>1995</u>
- Bui and Yen, "The Negotiable Alternatives Identifier for Negotiation Support: An Improved Algorithm", <u>Third International Conference on Decision</u> <u>Support Systems</u>, Hong Kong, June 1995
- Yen, Chen, Ma and Bui, "An Issues Identifier for On-line Financial Databases", <u>Third International Conference on Decision Support Systems</u>, Hong Kong, June 1995
- Chau and Bui, "An Investigation of the Effectiveness of Choice Strategies by Elimination: Some Implications for DSS Design", <u>Third International</u> <u>Conference on Decision Support Systems</u>, Hong Kong, June 1995
- Petrazzini and Bui, "Vietnam Telecommunications: On the Road to Reform", <u>International Conferences on Telecommunications</u>, Honolulu, January 1995
- Binbasioglu, Bui and Ma, "An Action-Resource Language for Argumentation: The Case of Softwood Lumber Negotiation"", <u>28th Hawaii</u> <u>International Conference in System Sciences</u>, January 1995
- Mak and Bui, "An Empirical of Neural Networks in Strategic Decision Making", <u>Proceedings of WITS</u>, Vancouver, December 1994.
- Mak and Bui, "Modeling Expert's Knowledge: The New Product Entry Problem", <u>IEEE Conference of Software Engineering</u>, April 1994, Austin, Texas.
- Bui, "Evaluating Negotiation Support Systems: A Conceptualization", <u>27th</u> <u>Hawaii International Conference in System Sciences</u>, January 1994, Vol. III
- Bui and Strand, "A Neural Net Model to Represent Negotiators' Heuristics", <u>25th Hawaii International Conference in System Sciences</u>, January 1993, Vol. III

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- Bui, "NEGOTIATOR: A Bilateral Multiple-Issue Single-Party Negotiation Support System", <u>The Tenth International Conference on Multiple</u> <u>Criteria Decision Making</u>, Taipei, Taiwan, July 1992.
- Bui and Sivasankaran, "Fuzzy Preferences in Bilateral Negotiation Support Systems", <u>Proceedings of the 24h Hawaii International Conference on</u> <u>System Sciences (HICSS)</u>, January 1991.
- Bui and Sivasankaran, "Relation Between GDSS Use and Group Task Complexity: An Experimental Study", <u>Proceedings of the 23th Hawaii</u> <u>International Conference on System Sciences (HICSS)</u>, January 1990.
- Bui, "An Intelligent Front-End for MCDM-Based Decision Support Systems", <u>Proceedings of the VIII-th International Conference on</u> <u>Multiple Criteria Decision Making</u>, Manchester, U.K., August 21-26, 1988.
- Bui and Sivasankaran, "Identifying Organizational Opportunities for GDSS Use: Some Experimental Evidence", <u>Decision Support Systems</u> (ed. Omar A. El Sawy), San Francisco, 1987 (with Sivasankaran).
- Bui, "Coupling Expert Systems with Database Management Systems in a Computer-aided Air Defense Instructional Environment", <u>Proceedings</u> of the 1987 Conference on Technology in Training and Education, March 1987, Colorado Springs, Colorado, pp. 466-481.
- Bui and Jelassi, "Organizational Decision Making: When Can DSS Help?", <u>Proceedings of the International Colloquium on the Development of</u> <u>Sciences for Organizations</u>, French Association for Cybernetics and Economics (AFCET), Paris, March 10-12, 1987.
- Bui and Sivasankaran, "Integrating Modular Design with Adaptive Design in DSS Prototyping: An Archipelagian Approach", <u>Proceedings of the 20th</u> <u>Hawaii International Conference on System Sciences (HICSS)</u>, January 6-9, 1987, Kailua-Kona (with Sivasankaran).
- Suchan, Bui and Dolk, "GDSS Effectiveness: Identifying Organizational Opportunities", <u>Proceedings of 20th HICSS</u>, January 6-9, 1987, Kailua-Kona (with Suchan and Dolk).
- Bui and Sivasankaran, "Rule-based Bayesian Architecture for Monitoring Learning Process in Intelligent Computer Aided Training Systems", <u>Proceedings of the 1986 IEEE International Conference on Systems,</u> <u>Man, Cybernetics</u>, October 1986, pp. 932-936.

- Bui, "A Consensus Seeking Algorithm for Group Decision Support Systems", <u>Proceedings of the 1985 IEEE International Conference of</u> <u>Systems, Man, Cybernetics</u>, November 1985, Tucson, Arizona.
- Bui and Jarke, "A Decision Support System for Cooperative Multiple Criteria Group Decision Making", <u>Proceedings of the 5th International</u> <u>Conference on Information Systems (ICIS)</u>, November 1984, Tucson, Arizona (with Jarke).

# - Selected Invited Conference Papers/ Colloquia: 211 presentations

- Bui, "What's in it for Vietnam: Playing the Offensive-Defensive Game", Colloquium/Vemba Webinar on "Economic and Business Strategy in the Pandemic Era (July 23, 2020)
- Bui, "Leadership Opportunities and Challenges in the Vietnam Economy", Shidler Global Leadership Summit, HCMC, (July 12, 2019)
- Bui, "Group Decision and Negotiation Research in the Age of Uncertainty: New Problems, New Paradigms, New Solutions", Keynote / Awardee address, INFORM College on Group Decision and Negotiation, Loughborough, England (June 2019)
- Bui, "The citation game in conference organizations: The HICSS Transformation", (June 6, 2019), Nuremberg-Erlangen, Germany.
- Bui, "Gearing up for cybersecurity defense: Organizational Cyber Security Best Practices", Workshop on Cyber-Security for SMEs, Honolulu, March 2019.
- Bui, "Group Decision and Negotiation in Non-Binding Virtual Communities", Keynote address, INFORM College on Group Decision and Negotiation, Bellingham, Washington (June 23, 2016)

# - Other Publications and Research:

Bui, J.M. Carroll and M. Jarke (eds), <u>Scenario Management</u>, Dagstuhl-Seminar Report, 199,08.02.1998 - 13.02.1998 (98061), Schloss Dagstuhl, Internationales Begegnungs-und Forschungszentrum fuer Informatik.

- Bui and Pasquier, ELECTRE 3, <u>A Multiple Criteria Decision Method for</u> <u>Ranking Alternatives</u>, Technical Report, Institute of Economic and Social Sciences, No. 78, University of Fribourg, November 1986.
- Bui and Pasquier, <u>The Firm Size: An Optimization Model</u>, <u>Technical Report</u>, Institute of Economic and Social Sciences, No. 48, University of Fribourg, 1984.
- Bui and Pasquier, <u>SAPINO1</u>, <u>A Business Game</u>, Technical Report, Center for Research in Management Science, University of Fribourg, 1982.
- Bui, A Project Scheduling System for the Thriglas Production Plant, Les Verreries Industriels de Moutier, confidential report to the CEO, 19 pages, 1981.

## - Book Editor:

Bui and Gachet, "Concept Modeling and Decision Support", (editors), Proceedings, Context-05, July 2005

Bui, Sroka, Stanek, and Gotuchowski, "DSS in the Uncertainty of the Internet Age, Karol Adamiecki, Poland (ISBN-*83-7246-298-4*)

Bui, Yan, Li and Jones (co-editor), "China's Economic Powerhouse: Economic Reform in Guangdong Province", Palgrave McMillan, November 2002 (ISBN-1403903859)

Doing Business with Basic, D. Hergert, Sybex, Berkeley, 1982.

#### - Book Review:

Osterwalder & Pigneur, Business Model Generation, Preface chapter, Vietnamese Edition, 2015.

- Schuff, Paradice, Bursteing, Pwer, and Sharda (editors), "Decision Support: An Examination of the DSS Discipline", Springer, 2011, 220 pages, Interfaces, March-April 2013.
- Josef K. Skwirzynski (editor), "Software System Design Methods, The Challenge of Advanced Computing Technology", NATO Advanced Study Institute Series, Series F: Computer and Systems Sciences, Vol. 33, Springer Verlag, Berlin 1986, 747 pages, <u>European Journal of</u> <u>Operations Research</u>, 1989.

Efraim Turban and Paul R. Watkins (editors), "Applied Expert

Systems", <u>Newsletter of the Operations Research Society of</u> <u>Switzerland</u>, 1988.

T. Saaty, "The Analytical Hierarchy Process", <u>Newsletter</u> of the Operations Research Society of Switzerland, 1986.

# III. TEACHING

## 1. Teaching Activities

- a. Course and laboratory development: 5 new courses
- **b. DoN/DoD applications:** *s* computer programs for TRADOC, NAVFINCEN, SPACECOM
- c. Thesis supervision (unclassified/listing upon request)

as Advisor: 89 masters theses as Second Reader: 33 masters theses

# 2. External Teaching Activities

#### a. Courses

Invited instructor at: Harvard Law School (Program on Computer-Assisted Negotiation), 1994; University of Quebec, Montreal, 1996; University of Lausanne, Switzerland, 1998; Aachen Technical University, 2004, Hong Kong University of Science and Technology, 2004, City University of Hong Kong, 2006; Maastricht University, 2008.

# b. Other significant products

The Co-oP software (a multiple criteria group decision support tool) and NEGOTIATOR (a Negotiation Support System Software) have been installed for teaching and research at *12* universities

c. Ph.D Thesis Advising: 18 (recent graduates teach at Maryland, KAIST, Indian Institute of Management, MIT Sloan, California State University, University of South Florida)

# IV. SERVICE

# 1. Administrative and Service Activities

#### a. Committee Service at the University of Hawaii:

**Department Chair** 

Member for research, laboratory, recruiting, promotion and tenure, retirement, curriculum review committees

University-wide member of Tenure and Promotion Review Committee Doctoral Admission Committee Member (program in Communications and Information Science / CIS) Member of System Wide Graduate Council

# a. Director of the Off Campus Executive MBA Program in Vietnam:

Assuming the role of President and CEO of two mini campuses in Hanoi and HCMC (Saigon) with responsibilities from recruiting, Marketing, interfacing with local authorities, local staffing, Staffing of instructors, and program assessment and accreditation.

# d. Primary Chair of the Hawaii International Conference on System Sciences (HICSS):

Responsible for the operations of the longest standing and one of the two top academic conferences in the field, with *1000* attendees.

# e. Service as Academic Associate (area chair)

Service as Academic Associate of the Computer System Management Curriculum (367) and Information Technology (370), NPS, 1989-93; 195 graduate students (steady states)

# 2. External Professional and Service Activities

# Member of:

Asian Bureau of Research Council The Institute of Management Sciences (TIMS)- INFORMS Association of Information Systems (AIS) The Institute of Electrical and Electronics Engineers American Society for Public Administration (ASPA) Association of Information Society (AIS) INFORMS College of Group Decision and Negotiation

# <u>Reviewed Manuscripts for the following journals/conferences/</u> <u>organizations</u>:

Communications of the ACM MIS Quarterly Information System Research Journal IEEE Transactions on Software Engineering ACM Transactions on Office Information Systems Management Science MIS Quarterly European Journal of Operations Research Theory and Decisions Hawaii International Conference on System Sciences International Conference of Information Systems Conference on Decision Support Systems Research Council of Canada Social Sciences and Humanities National Computer Conferences (NCC)

> Decision Support Systems Journal Journal of Organizational Computing Computer Journal Operations Research Journal of Decision Systems

Departmental Editor: INFORMS Journal on Group Decision and Negotiation, Kluwer

Associate Editor: Journal of Decision Systems

Associate Editor: Advances in Databases

Associate Editor: European Journal of Information Systems

Associate Editor: Journal of Management Information Systems

Guest/Ad Hoc Associate Editor: Decision Support Systems Journal European Journal of Operations Research

Ad Hoc Reviewer: National Science Foundation Swiss National Science Foundation Austrian National Science Foundation

#### Conference Coordinator:

Conference Organizing Member, <u>Group Decision and Negotiation</u>, Moscow, Russia, June 2022

Conference Organizing Member, <u>Group Decision and Negotiation</u>, Toronto, Canada, July 2021.

Conference Organizing Member, <u>Group Decision and Negotiation</u>, / EURO Loughborough, England, June 2019.

Conference Organizing Member, <u>Group Decision and Negotiation</u>, Cork, England, July *2019*.

Conference Organizing Member, <u>Group Decision and Negotiation</u>, Montreal, Canada, May 2007.

- Conference Track Chair, <u>Americas Conference on Information</u> <u>Systems (AMCIS)</u>, Acapulco, August 2006.
- Conference Tutorial and Panel Co-Chair, <u>10<sup>th</sup> Pacific Asia Conference</u> <u>on Information Systems (PACIS)</u>, Kuala Lumpur, July 6-9, 2006.
- Conference Organizing Member, <u>Group Decision and Negotiation</u>, Karlrure, Germany, July 2006.
- Conference Organizing Member, <u>Virtual Modeling and Advanced</u> <u>Modeling</u>, IFIP 7.6., Hamburg, Germany, June 2006.
- Conference Organizing Member, <u>First International Conference on</u> <u>Globally Distributed Work</u>, Bangalore, India, December 2005.
- Conference Co-Chair, <u>9<sup>th</sup> Pacific Asia Conference on Information</u> <u>Systems</u>, Bangkok, July *8-11-2005*.
- Conference Co-Chair, <u>IFIP Workgroup 7.6</u>, Virtual Environments for Advanced Modeling, Monterey, California, January 2,3-2004 (co-chairs Dan R. Dolk and Sebastian).
- Conference Track Co-Chair, <u>24<sup>th</sup> International Conference on</u> <u>Information Systems</u>, (ICIS), Seattle, December 14-17, 2005.
- Conference Committee Member, <u>5th Pan Pacic International</u> <u>Conference on Information Systems (AIS / ACM)</u>, Seoul, Korea, June 2001.
- Conference Co-Chair, <u>IFIP Workgroup 7.6</u>, Virtual Environments for Advanced Modeling, Monterey, California, August 4-7 (co-chair Dan R. Dolk).
- Conference Committee Member, <u>INFORMS College of Group Decision</u> <u>and Negotiation Meeting</u>, July 2000, Glasgow, Scotland.
- Conference Chair, <u>E-Commerce: Trends and Technology Update</u>, Honolulu, June *29, 2000*
- Conference Committee Member, <u>4th Pan Pacic International</u> <u>Conference on Information Systems</u>, June 200, Hong Kong.
- Conference Co-Chair, <u>99'</u> International Conference on Decision Support Systems, ISDSS'99, Melbourne, Australia, July 1999.
- Conference Program Committee Member, <u>DSI-Athens</u>, <u>5<sup>th</sup></u> <u>International Conference</u>, Athens, Greece, <u>1999</u>.

- Conference Program Committee Member, <u>IFIP TC9</u>, <u>Computers and</u> <u>Networks in the Age of Globalization</u>, August, Geneva, Switzerland, 1998.
- Conference Organizing Member<u>, 15<sup>th</sup> International Association for</u> <u>Cybernetics</u>, August, Namur, Belgium, 1998.
- Conference Organizing Member, <u>IFIP TC-9</u> World Conference on <u>Computers and Networks in the Age of Globalization</u>, August, Geneva 1998.

Conference Organizing Member, <u>98' SCI</u>, Venezuela.

- Conference Organizing Member, <u>98'</u> International Conference on <u>Electronic Commerce</u>, Seoul, Korea, April 1998.
- Conference Co-Chair, <u>97'</u> International Conference on Decision Support Sytems, ISDSS'97, University of Lausanne, Switzerland, July 1997.
- Conference Committee Member, <u>3r Pan Pacic International</u> <u>Conference on Information Systems</u>, April 1997, Brisbane, Australia.
- Conference Committee Member, <u>7<sup>th</sup> Mini Euro Conference on Decision</u> <u>Support Systems</u>, April 1997, Bruges, Belgium
- Conference Committee Member, <u>Asia Pacific Decision Science</u> <u>Institute</u>, June 1996, Hong Kong
- Conference Committee Member, <u>Fifth Workshops on Information</u> <u>Technology and Systems</u>, WITS'96, December 1996, Amsterdam
- Conference Chairperson, <u>Third International Conference on Decision</u> <u>Support Systems</u>, ISDSS'95, June 1995, Hong Kong
- Conference Chairperson, Client Server Computing, <u>International</u> <u>Business Forum</u>, August 2-6 1994, Hong Kong
- Coordinator of the <u>Minitrack on Negotiation Support Systems</u> for the Hawaii International Conference on System Sciences, Decision Support System track (Jay Nunamaker and Ralph Sprague), with Shakun, IEEE, Jan. 1991-.
- Coordinator of the <u>Minitrack on Telework and Organizational</u> <u>Connectivity</u> for the Hawaii International Conference on

System Sciences, Decision Support System track (Jay Nunamaker and Ralph Sprague), with Shakun, IEEE, Jan. 1995-.

Conference Program Committee, <u>Second International Cooperative</u> <u>Information Systems</u>, IEEE/ACM, May 1995, Ottawa

Conference Program Committee, <u>Second Pan-Pacific Conference on</u> <u>Information Systems</u>, September 1995, Singapore.

Conference Program Committee, <u>International Conference of</u> <u>Information Systems and Economics</u>, Tel Aviv, October 1995

Sessions coordinator, TIMS/ORSA National meetings, 1886-

Conference Chairperson, <u>International Conference and Exhibition on</u> <u>Computer Aided Publishing</u>, Fribourg, Switzerland, 1988

Conference Program Committee, <u>International Conference Intelligent</u> <u>Databases</u>, Fribourg, Switzerland, 1989

#### 3. Other External Service Activities

Finance Chairperson and Board Member of the Monterey Bay Girl Scout Council (8224 members), 1986-1987

Consortium Director, PRIISM (Pacific Rim Institute for Research in Information Systems Management Center) consortium, University of Hawaii, 1996-present

External Examiner, Open Learning Institute, Hong Kong, 1995-present

External Curriculum Assessor, Hautes Ecoles Commerciales, University of Lausanne, Switzerland, 1995.

External Curriculum Assessor, University of Hong Kong, , 2006-2008.

Board of Director, Dong Nam Associates, Hong Kong and Vietnam, 1994-1996.

Ad-hoc consultant for Syntex, Palo Alto; Ministry of Defense, Singapore; Compaq Asia, Singapore; Autodesk Asia, Singapore; Hayes Asia, Hong Kong, Calcomp Asia, Hong Kong, IDEA Associates Asia, Hong Kong.

Board of directors, Vietnamese-American Chamber of Commerce of Hawaii, 1997-2001

Faculty advisor, Vietnamese Students Association of Hawaii

Board of directors of Mutual Assistance Corporation, 1998-2006

Pacific News.Net Magazine's Board of Directors & Editorial Board, since July 2000

# V. REFERENCES UPON REQUEST